



November 28, 2018

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Re: Incident Involving Your Information

Dear <<** **>>

The privacy and confidentiality of the information we maintain for our patients is a top priority to everyone at American Renal Associates. Regrettably, we are writing to inform you of an incident related to your information.

On September 5, 2018, one of our staff members, at Milwaukee Dialysis, terminated her employment with American Renal. At that time the staff member potentially had possession of some of our patient information at her home. ARA has made attempts, but has been unable to retrieve the binder which contained patient information, including patient names and vaccine data. We do not believe the data is in jeopardy of being used improperly. No information regarding your social security number was exposed.

Again, we regret this incident and are working to make sure this does not happen again. If you have additional questions regarding this incident, please contact Karen DelRosso, toll free at 877-997-3625.

Sincerely,

A handwritten signature in black ink, appearing to read 'Neal Minahan', is written over a light gray rectangular background.

Neal Minahan
Chief Compliance Officer, American Renal Associates
500 Cummings Center, Ste. 6550
Beverly, MA 01915