



October 10, 2018

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Re: Incident Involving Your Information

Dear <<\*\* \*\*>>

The privacy and confidentiality of the information we maintain for our patients is a top priority to everyone at American Renal Associates. Regrettably, we are writing to inform you of an incident related to your information.

On July 2, 2018 and July 6, 2018, one of our per diem employees accessed information containing your full name and laboratory test results via the ARA laboratory-testing database outside of work. The data was potentially viewed for less than 4 minutes. We do not believe that your information was improperly used. The database was accessed for a minimal amount of time and the individual stated they accessed the system by accident and did not make any copies of the information. We have ensured that the individual no longer has access to the laboratory-testing database. No information regarding your diagnosis or social security number was exposed.

Again, we regret this incident and are working to make sure this does not happen again. If you have additional questions regarding this incident, please contact Karen DelRosso, toll free at 877-997-3625.

Sincerely,

A handwritten signature in black ink, appearing to read 'Neal Minahan', is written over a light gray rectangular background.

Neal Minahan  
Chief Compliance Officer, American Renal Associates  
500 Cummings Center, Ste. 6550  
Beverly, MA 01915